



Booking Conditions for Cokethorpe Camps

1. All bookings must be made using the online booking system. Any attempts to make a booking by other means will not guarantee the place for your child(ren).
2. All bookings must be paid in full in advance to secure a place.
3. Any amendments to orders should be made 14-days prior to the booking in question. Should a change or cancellation be made after this period, a refund will not be offered. Bookings may not be transferred to other families. This also applies in the event of a booked participant's sickness or ill health.
4. Changes may occur in the programme, and we will strive to inform parents as quickly as possible. Activity programmes are subject to circumstances beyond our control, such as weather conditions.
5. In exceptional situations it may be necessary to cancel particular dates. If this is required, we will give 14-days' notice, whenever possible, and look to offer an alternative date. If a suitable alternative is not found or desired, a full refund will be available.
6. We may take photographs of the children for promotional purposes, if you do not wish us to do so with your child, please let us know using the checkbox on booking.
7. Our Public Liability Insurance covers all children.
8. Should there be an accident, our staff will administer first aid. If necessary, the emergency services will be called, and a child's emergency contact notified. Essential medication must be handed in to the Camp Coordinator for safe keeping.
9. Cokethorpe School is registered under the Data Protection Act. We will not share your details with any third parties and will only hold information on you beyond the end of the Camp season to contact you for marketing purposes if you have indicated you are happy for us to do so when making your booking.
10. To ensure your child is able to enjoy our Camps to the fullest, we would be grateful if parents of children with special needs notify us when booking so that we might consider the best way to accommodate their needs.
11. We do not tolerate discrimination or bullying of any kind. Our legal obligations in relation to the Child Protection Act require us to report any suggestion of child abuse or neglect to the appropriate authorities.
12. In the unlikely event of a child's behaviour being incompatible with the wellbeing of other attendees, we reserve the right to exclude. A refund for unused days will be granted.
13. We reserve the right to charge for late pickups at the rate of £1 per minute chargeable in 15-minute blocks ie 10 minutes late = £15, 17 minutes late = £30.
14. All reasonable precautions will be taken to prevent hazards presenting a danger to participants. Water based activities are inherently higher risk than day to day life or other camp activities. Cokethorpe Camps reserve the right to remove a participant from the activity if they are deemed to not be acting sensibly and potentially endangering themselves, others or the environment.